

# Frequently Asked Questions

## General

### **Which versions of SAP Business One are supported?**

COBI.wms supports SAP Business One version 9.1 and up. Both MS SQL Server and SAP HANA are supported. On-premises, private cloud, partner-hosted public cloud, and SAP-hosted public cloud environments are all supported.

### **Is it possible to use the app in other languages?**

Yes, currently English and German are supported. (And a partial Finnish translation.) Adding an additional language is simply a matter of translating a single file that contains all texts shown in the user interface of the app.

### **Is it possible to register the devices to a specific warehouse?**

Yes, this is possible. Please see the Options page of the COBI.wms documentation.

### **Can we see and/or enter prices in the app?**

No, prices are not displayed in any way by the app and can also not be influenced. When a booking is made, the prices being used are determined by the configuration in SAP Business One.

## Barcode scanning

### **Which barcodes are compatible with COBI.wms? Which barcode app should we use to create barcodes?**

The supported barcode types depend on the scanning hardware that is being used. So long as the hardware supports it, COBI.wms can read any type of barcode, including 2D codes such as QR Code and DataMatrix.

COBI.wms also supports the GS1 standard; see next question.

### **Is it possible to get the UoM, batch number, quantity, etc. from a barcode?**

When a barcode is connected to a specific UoM in the barcodes table of the item master data, then

COBI.wms will automatically select the right UoM for the scanned barcode.

Using the GS1 standard, COBI.wms also supports reading batch and serial numbers, production and expiry date, quantity, and so on from the scanned barcode and automatically fills in the relevant fields.

## Inventory counting

### **Can two employees work on the same counting list at the same time?**

No, this is not supported. The employees would be overwriting each other's inputs. Instead, two different counting lists should be created for the employees to be able to work in parallel.

## Label printing

### **Can we import different label sizes to the app?**

The label templates imported into the app can have any size. Additionally, the label printer has to be configured correctly for the desired label size.

### **Can we automatically print labels when a booking is made?**

For this, Coresuite Remote Print is needed. It does not work with the app's own direct printing feature. The app can make use of an additional Windows Service from COBISOFT (the COBI.wms Print Helper) to automatically create the Coresuite Remote Print files when a booking is made.

## Production

### **Can we see resources and make bookings for resources in production orders?**

No, this is not supported. COBI.wms can only issue wares for production.

## Licensing

### **Is one license for device or for a person? How can we manage licenses?**

A COBI.wms license can be assigned to a device or to a COBI.wms user. If a device is licensed, any person can log in to that device and use it. If a user is licensed, then they can log in to COBI.wms on any device, even if the device itself is not licensed. Licenses can be freely swapped between devices

and users. We support both models of licensing for the sake of customer convenience.

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