

# Frequently Asked Questions

## 1. Can two employees work on the same counting list at the same time?

No, this is not supported. The employees would be overwriting each other's inputs. Instead, two different counting lists should be created for the employees to be able to work in parallel.

## 2. Which barcode method is compatible with COBI.wms? Which barcode app should we use to create barcodes?

The supported barcode types depend on the scanning hardware that is being used. So long as the hardware supports it, COBI.wms can read any type of barcode, 2D codes such as QR and DataMatrix included. Further, COBI.wms supports the GS1 standard, for instance GS1-128, GS1 QR Code, and GS1 DataMatrix.

## 3. Is it possible to register the devices to a specific warehouse?

Yes, this is possible. Please see the Options page of the COBI.wms documentation.

## 4. Is it possible to get the UoM, batch number and quantity from barcode?

Yes, this is supported via GS1 barcodes, and the assigning of barcodes to specific UoMs in SAP Business One.

## 5. Is it possible to use the app in other languages?

Yes, currently English and German are supported. Adding an additional language is a matter of translating a single file that contains all texts contained in the user interface.

## 6. Can we import different label sizes to the app?

The label templates imported into the app can have any size. Additionally, the label printer has to be configured correctly for the desired label size.

## 7. Can we automatically print labels when a booking is made?

For this, Coresuite Remote Print is needed. It does not work with the app's own direct printing feature. The app can make use of an additional Windows Service from COBISOFT (the COBI.wms Print Helper) to automatically create the Coresuite Remote Print files when a booking is made.

## 8. Is one license for device or for a person? How can we manage licenses?

A COBI.wms license can be assigned to a device or to a COBI.wms user. If a device is licensed, any person can log in to that device and use it. If a user is licensed, then they can log in to COBI.wms on any device, even if the device itself is not licensed. Licenses can be freely swapped between devices and users. We support both models of licensing for the sake of customer convenience.

## 9. Can we see and/or enter prices in the app?

No, prices are not displayed or altered in any way by the app.

## 10. Can we see and make bookings for resources in production orders?

No, this is not supported. COBI.wms can only issue wares for production.

## 11. Which versions of SAP Business One are we supporting?

COBI.wms supports SAP Business One version 9.1 and up. Both MS SQL Server and SAP HANA are supported. Private, partner-hosted, SAP-hosted cloud environments are also supported via Service Layer.

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